



# International Conference of the Horizon Europe Project RESPONSIVE

Innovations that increase co-creation,  
responsiveness and the impact of citizen voice  
in social services

**JANUARY 28, 2026 – WEDNESDAY**

**09h00 - 09h30**

## Conference Registration

Accreditation Desk, Floor -1

**09h30 - 10h15**

## Plenary Session: Opening

Adriano Moreira Auditorium (Floor -1)

ISCSP President

ISCSP Team representative

Service-user invite speaker

**10h15 - 11h00**

## Plenary Session

Adriano Moreira Auditorium (Floor -1)

The Responsive project in European challenging times

Keynote speaker: Michael Rasell (Innsbruck University, Responsive project coordinator)

**11h00 - 11h30**

## Coffee break

Espaço Ágora (Floor -1)

Responsive fair

**Parallel sessions:** Debates around the key results from the Responsive Project (Part I)

### Room 2 (Floor 2)

**Moderator:** Carla Pinto (ISC-SP-ULisboa)

Responsiveness: From legal and policy contexts to citizen experiences in organisations (AUST & DN)

From citizen activism to organisational responsiveness to citizen input (POL)

### Room 2 (Floor 2)

**Moderator:** Sónia Sebastião (ISCSP-ULisboa)

Responsiveness and responsiveness environment: a conceptual co-construction (FR & ROM)

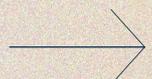
The key factors shaping responsiveness

(PT & ATD-SEAS)

**13h00 - 14h30**

## Lunch

Bar (Floor -1)



14h30 - 16h00

**Paper presentations Session 1.**

Citizens' participation and social services responsiveness  
Room 2 (Floor 2)

**Moderator:** Ana Radulescu (IFSW EUROPE)

Family foster care in the voice of young people (Maria Alexandra Gouveia Gonçalves, ISCSP-ULisboa, Portugal)

A Relational and Strengths-Based Theoretical Approach to Participation: contributions of the People First Model for Responsive Social Services (Ana Maria da Costa Oliveira & Henrique Joaquim, Universidade Católica Portuguesa, Portugal)

Human Rights Protection for Gender-Diverse People: Social Work Knowledge and Professional Practices (Inês Vale de Carvalho, CLISSIS - Lusíada University of Lisbon, Portugal)

**Paper presentations Session 2.**

Researching participation and responsiveness - methodological approaches and creative insights  
Room 4 (Floor 2)

**Moderator:** Paula Campos Pinto (ISCSP-ULisboa)

Social Charters: Strategic Co-construction for Intermunicipal Social Governance in the West of Portugal (Ribeirinho et al., ISCSP-ULisboa, Portugal)

Local turn on food public policy in Portugal: Halal diets for the social and educational inclusion and integration of Muslim students (Pedro da Silva Alves, Center for Research in Anthropology - CRIA, Portugal)

The lens of change: the participation of disability service users through Photovoice (Sónia Guadalupe, University of Coimbra, Portugal)

Responsiveness as a Transformative Practice in Social Intervention (Ana Barata & Ana Esgaio, ISCSP-ULisboa, Portugal)

Responsive fair

16H00 - 16h30

**Coffee break**

Espaço Ágora (Floor -1)

16h30 - 18h00

**Paper presentations Session 3:** Citizens' voices, institutional contexts, public sphere, and organisational environments  
Room 2 (Floor 2)

**Moderator:** Sónia Sebastião (ISCSP-ULisboa)

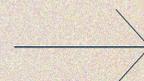
Knowledge power in the co-creation process (Marja Hekkala, Tampere University, Finland)

Doing Psychosocially Accessible Work: Insights from Self-Organised Mutual Aid Groups (Ellen Wagner, Research Institute of the Federal Employment Agency in Germany (IAB))

Intersecting Marginalisations: Professional Practices and Systemic Constraints in Responding to Violence Against Women with Disabilities in Portugal (Patrícia Neca and Teresa Janela Pinto, ISCSP-ULisboa, Portugal)

**Book Presentation:**

Story Tech: Power, Storytelling and Social Change Advocacy (University of Michigan Press, 2025) by Filippo Trevisan, Michael Vaughan and Ariadne Vromen (IUL University, Florence, Italy)



18h00 - 20h00

**Performative Show by The Ziguais (APPDA-Lisboa)**

**Magna Tuna ApocalISCSPiana**

**Networking coffee**

Adriano Moreira Auditorium (Floor -1)

Espaço Ágora (Floor -1)

## JANUARY 29, 2026 – THURSDAY

09h30 - 10h30

**Paper presentations Session 4:** Normative construction of democracy and responsiveness to citizen voice in policy discourses

Room 2 (Floor 2)

Moderator: Responsive team representative)

Co-designing Cultural Policy: Collaborative Governance in the Case of CISOC in Portugal (Flora Marvalhas and Sandra Firmiño, ISCSP-ULisboa, Portugal)

"Mind the Gap": Policy Feedback, Political Narratives, and the Responsiveness of Social Welfare Policy in Advanced Welfare States (Filipe Duarte, Universidade Católica, Portugal)

Being Involved Is Not the Same as Having Power: Co-creation and Epistemic Justice in the coParticipa Project (Belén Martínez González, University of Barcelona, Spain)

10h30 - 11h00

Responsive fair

### POSTER SESSION

Espaço Ágora (Floor -1)

The impact of Peer Support Groups in the Queer Community (Tiago Atouguia Teixeira and Diana Fialho, OPUS Diversidades, Portugal)

Public Innovation Labs as Arenas for the Co-Creation of Public Value: A Comparative Study (Paula Mota, ISCSP-ULisboa, Portugal)

Cross-National Comparison of Young People's Understandings of Co-Construction (Clara Mariné, PhD Researcher - Project COCOSO)

Multi-Actor Co-Construction in Local Welfare Policies. Challenges and Critical Factors in the Post-Covid Period (Lisarb Montes D'Oco, PhD Researcher - Project COCOSO)

11h00 - 11h30

### Coffee break

Espaço Ágora (Floor -1)

11h30 - 13h00

**Parallel sessions.** Debate around the key results from the Responsive Project (Part II). Co-creating innovative responsiveness

Self-moderated

Room 2 (Floor 2)

In-depth responsiveness self-evaluation in social services

(AUST & DN)

Room 4 (Floor 2)

Strengthening participation & representation to improve responsiveness

(FR, ROM)

Room 5 (Floor 2)

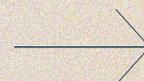
Building networks for responsive practice & advocacy

(PT & PL)

13h00 - 14h30

### Lunch

Bar (Floor -1)



## JANUARY 29, 2026 – THURSDAY

14h30 -16h30

### Workshop 1

How to translate citizen participation into a responsive environment?

Room 2 (Floor 2)

Presentation:  
Responsive team representatives

(Social services & Organisations)

### Workshop 2

How to monitor and evaluate responsive innovations?

Room 4 (Floor 2)

Presentation:  
Responsive team representatives

(The Responsive self-evaluation process and instrument)

### Workshop 3

Strengthened social work through greater inclusion and responsiveness

Room 5 (Floor 2)

Presentation: Responsive team representatives

(IFSW experience and perspectives)

Responsive fair

16H00 - 16h30

### Coffee break

Espaço Ágora (Floor -1)

17H00 - 17h30

### Plenary Session

Adriano Moreira Auditorium (Floor -1)

Conclusions from the workshops

**Presentation:** Responsive team representative

### Free evening

## JANUARY 30, 2026 – FRIDAY

09h00 - 10h30

**Paper presentations, Session 5:** What difference does it make? Responsiveness in social services outcomes and impact evaluation

Room 2 (Floor 2)

Moderator: Responsive team representative

Fostering Responsive and Inclusive Communities: Older Adults' Participation in Cross-Border Social Innovation (Lorena Valencia Galvez & Joan Casas Martí, University of Barcelona, Spain)

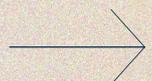
Dignity: a central matter in Social Care (Ana Gomes, Santa Casa da Misericórdia, Portugal)

Shared Pathways to Housing: Local Responsiveness, Citizen Voice and Collaborative Governance in Portugal's Shared Apartments Programme (Henrique Joaquim, National Coordinator of NOVA ENIPSSA – Ministry of Labour and Social Security, Portugal)

11h00 - 11h30

### Coffee break

Espaço Ágora (Floor -1)



11h00 - 12h00

**Closing conference:** Towards a responsive environment in social services: some fair lessons and evidence-based recommendations  
(Responsive team representative)

**Closing session**

Adriano Moreira Auditorium (Floor -1)

**Field trip to the city of Amadora: conditional on registration**

(max. 30 participants)

12H00

**Responsive partner pick-up at ISCSP by CMAmadora**

12h30 - 13h00

**Reception by a Amadora Municipality representative and by a Responsive team representative** (venue: Recreios da Amadora)

13h00 - 14h00

**Lunch** (venue: Recreios da Amadora foyer)

14h00 - 15h00

**Visit to a community project “Crescer” Association – Espaço Ímpar** - Intervention with homeless people.

15h00 - 16h30

**Urban Art Itinerary** (guided tour of various urban artworks in different parts of the city)

**Closing/return of partners to ISCSP**

**Farewell**



RESPONSIVE



Funded by  
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